

Privacy Policy

1. Sites covered by this Policy Statement

This Privacy Statement applies to all Dueck Homes owned websites and domains.

The Dueck Homes websites may provide links to third-party websites for your convenience and information. If you access those links, you will leave the Dueck Homes website. Dueck Homes does not control those sites or their privacy practices, which may differ from Dueck Homes's. We do not endorse or make any representations about third-party websites. The personal data you choose to give to unrelated third parties is not covered by the Dueck Homes Privacy Statement. We encourage you to review the privacy policy of any company before submitting your personal information. Some third-party companies may choose to share their personal data with Dueck Homes; that sharing is governed by that third-party company's privacy policy.

2. Types of information we collect

This Privacy Statement covers personal information, non-personal data collection and aggregate reporting.

Personal information is information that is associated with your name or personal identity. Dueck Homes uses personal information to understand better your needs and interests and to provide you with better service. Once you choose to provide us with personal information, you can be assured it will be used only to support your customer relationship with Dueck Homes. We take seriously the trust you place in us. Dueck Homes will not sell, rent or lease your personal information to others.

Non-personal information is data about usage and service operation that is not associated with a specific personal identity. Dueck Homes collects and analyzes non-personal information to evaluate how visitors use the Dueck Homes websites.

Non-personal data we collect may include the pages visited on the Dueck Homes websites, unique URLs¹ visited within our website, browser type and IP address. Most non-personal data is collected via cookies or other analysis technologies.

3. How we use your information

Dueck Homes uses your personal information to provide you with services and to help us better understand your needs and interests. Specifically, we use your information to help you complete a transaction or order, to communicate with you, to provide service and support, to update you on services and benefits, to personalize promotional offers and to personalize some Dueck Homes websites. Occasionally we may also use your information to contact you for market research regarding Dueck Homes products or services. We will give you the opportunity to choose your privacy preferences regarding such communications. You may, at any point, contact us to request an opt-on on future communication. Personal data collected online may also be combined with information you provide Dueck Homes through other sources such as trade shows or seminars.

Non-personal data is aggregated for reporting about Dueck Homes website usability, performance and effectiveness. It is used to improve the customer experience, usability and site content.

4. Who we share your information with

Dueck Homes will not sell, rent or lease your personal information to others. Dueck Homes will not share your personal information with third parties except in responding to your requests for products or services.

Dueck Homes occasionally may contract with third-party service providers and suppliers to deliver complete products, services and customer solutions. Suppliers and service providers are required to keep confidential the information received on behalf of Dueck Homes and may not use it for any purpose other than to carry out the services they are performing for Dueck Homes. These service providers may change or we may contract with additional service providers to better accommodate our customers. Dueck

Homes will not share personal information with any other third parties without your permission, unless required by law enforcement action, subpoena, or local law.

5. Your Choices

Dueck Homes gives you the choice of receiving a variety of information that complements our products and services. Dueck Homes -wide communications may include new product information, special offers, or an invitation to participate in market research. We give you a choice regarding delivery of Dueck Homes -wide communications by postal mail, e-mail and telephone. We will make every effort to honour your preferences. This option does not apply to communications for the purpose of administering order completion, contracts, support, product safety warnings or driver updates.

6. Access to and accuracy of your information

Dueck Homes strives to keep your personal information accurate. We will provide you with access to your information on request.

7. Keeping your information secure

Dueck Homes is committed to protecting the information you provide us. To prevent unauthorized access or disclosure, to maintain data accuracy, and to ensure the appropriate use of the information, Dueck Homes has in place appropriate physical and managerial procedures to safeguard the information we collect.

8. Contacting us

We value your opinions. If you have comments or questions about our privacy policy, please send them to Dueck Homes at info@dueckhomes.com

This privacy statement applies to Canada